

SERVICE PRICE LIST GERMANY

Valid from 01.01.2023

All prices are gross and include VAT. These prices remain valid until a new price list is published.

PART A – MECHANICAL WATCHES

Standard Overhaul

Extra costs may be incurred if additional repairs are required. Such costs can only be determined during inspection at our premises. In this case, we will contact you with an estimate.

3+4-hand watch	104, 105, 240, 243, 244, 344, 444, 456, 556, 656, 657, 809, 810, 836, 856, 856 UTC, 857, 857 UTC, 902, 1736, 1739, 1746, 1800, 6033, 6036, 6060, 6068, 6090, 6100, 6110, 8820, 8824, 8826, 8828, Audi Square, Audi Circle, EZM 3, EZM 3F, EZM 7, EZM 9, EZM 12, T1, T2, U1, U2, U50, U200, U212	€290 €345 for Ⓐ watches
Chronograph Complexity I	103, 144, 155, 158, 203, 206, 256, 303, 356, 358, 756, 757, 900, 901, 903, 917, 936, 956, 3006, 6000, 6012, 6015, 6026, 6066, 6099, EZM 13, U1000, Audi Square Chrono, Audi Circle Chrono	€470 €525 for Ⓐ watches
Chronograph Complexity II	140 SZ01, 142 ST II, EZM 1.1, EZM 10, 6030, 717, 910, 958, 6052	€580 €635 for Ⓐ watches
Chronograph Complexity III	140, 142, 156, 157, EZM 1, 903 H2, 903 H4, 903 Klassik	€695 €750 for Ⓐ watches

Standard Overhaul Services

- Factory overhaul (disassembling, cleaning, lubricating, assembling and adjusting of the movement, replacing of all technically required parts)
- Renewing of the seal system (all seal rings incl. the crown, push-piece only if technically required)
- Cleaning of the case
- Cleaning and checking of the metal bracelet
- Repairing of the metal bracelet (if necessary and possible, excl. clasp replacement)
- Final inspection

Additional Services

- Reconditioning of the case **incl. standard overhaul** (price excl. standard overhaul) from €200
- Reconditioning of the case **excl. standard overhaul** (incl. seal kit) €271 – €531
- *Reconditioning of the case (components) with TEGIMENT surfaces* not possible
- *Reconditioning of the case (components) with blackened surfaces* on request
- Reconditioning of the strap with TEGIMENT surfaces €60
- *with blackened surfaces* not possible
- *with blackened surfaces* on request
- Replacing of the dial, rotating bezel, hand on request
- Partial repairs following inspection
- Other (not listed) and historical Sinn watches following inspection
- Sinn watches made of precious metal following inspection

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PART B – QUARTZ WATCHES

Standard Overhaul

Extra costs may be incurred if additional repairs are required. Such costs can only be determined during inspection at our premises. In this case, we will contact you with an estimate.

HYDRO watch	403, EZM 2, UX (EZM 2B) In the case of HYDRO watches, batteries can only be replaced during a standard overhaul, as the movement must be completely cleaned of HYDRO oil.	€275
Battery replacement (incl. seal kit)	344 Q, 434, 809, 810, 815 Other Sinn quartz watches only if technically possible	€190

Standard Overhaul Services

- Cleaning of the movement (incl. disposal of old oil in the case of HYDRO watches)
- Inspecting of the movement and replacing of worn parts, if technically required
- Renewing of the battery
- Adjusting of the movement
- Cleaning of the case
- Cleaning and checking of the metal bracelet
- Repairing of the metal bracelet (if necessary and possible, excl. clasp replacement)
- Renewing of the seal system (replacing of seal elements if technically required)
- Filling of the watch with HYDRO oil
- Checking and restoring of the seal
- Final inspection

Additional Services

- Reconditioning of the case **incl. standard overhaul** (price excl. standard overhaul) from €200
- Reconditioning of the case excl. standard overhaul (incl. seal kit) €271 – €531
- *Reconditioning of the case (components) with TEGIMENT surfaces* not possible
- *Reconditioning of the case (components) with blackened surfaces* on request
- Reconditioning of the strap €60
- *with TEGIMENT surfaces* not possible
- *with blackened surfaces* on request
- Replacing of the dial, rotating bezel, hand on request
- Partial repairs following inspection
- Other (not listed) and historical Sinn watches following inspection
- Sinn watches made of precious metal following inspection

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PART C – INFORMATION

General Information

The General Terms and Conditions apply. Our General Terms and Conditions and all other information pertaining to the service process can also be found on our website www.sinn.de.

Excerpt from the General Terms and Conditions

§ 12 Servicing, repairs

[...] 12.2 For servicing and repair orders that are not issued under the statutory warranty, a cost estimate will be submitted and the Customer's consent will be obtained to carry out the relevant work. The fee for preparation of the cost estimate is EUR 20.00 including VAT, plus shipping costs. This amount will be counted towards the invoice amount in favour of the Customer if the order is fulfilled. [...]

Warranty statement for repairs

In addition to the statutory warranty we, Sinn Spezialuhren GmbH, Wilhelm-Fay-Straße 21, 65936 Frankfurt am Main, also provide a warranty of durability for the services we provide as part of our watch repair service. The warranty for services only relates to the work carried out and the parts replaced.

The warranty is valid worldwide, and the warranty period for the service is two years from notification that the watch is ready to collect or from the date the watch is returned to you.

If you wish to make a warranty claim, we will repair the watch for you at no additional cost.

Warranty claims are excluded in the event of damage caused by:

- Improper use
- Repairs or attempted repairs which were not carried out by us or our authorised partners. A list of authorised partners can be found in the Sales and Service Partners menu on our website www.sinn.de.
- Signs of wear and tear, especially to straps
- The use of force (blows, knocks, impact)

Repairs not carried out by us, repair services within the scope of the warranty and the statutory warranty and repairs carried out as a gesture of goodwill are also excluded from the warranty. Please inform us - Sinn Spezialuhren GmbH, by phone +49 (0) 69/97 84 14-400 or email kundendienst@sinn.de - as soon as you are aware of the potential warranty claim so as to avoid further damage. In order to approve the warranty, we will need the watch and the repair receipt (invoice) with a detailed description of the damage.

In the event of a warranty claim, we will bear the costs of sending and returning the watch as well as the transport risk, provided that the transport is carried out by the transport company specified by us and the watch has been securely packaged. Please contact us by phone +49 (0) 69/97 84 14-400 or email kundendienst@sinn.de. Otherwise, as the customer, you will bear the costs of the shipment and the transport risk.



SPEZIALUHREN ZU FRANKFURT AM MAIN

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Any costs incurred for customs duties, import duties and other fees to return the watch to the recipient country must be borne by the recipient.

We provide this warranty in addition to your existing statutory rights for defects. These rights are not restricted by the warranty and they can be exercised free of charge.

Shipping Costs

Additional costs will be incurred for delivery and return shipment depending on the shipping address.

Shipping costs one way:

Region	Spare parts	Watches	With UPS return shipping label
Germany	€5.90	€12.50	€12.50
EU, Norway, Switzerland, Turkey	€12.50	€50.00	€50.00
USA and Canada	€25.00	€95.00	€95.00
All other countries and regions	€25.00	€120.00	€120.00

SINN SPEZIALUHREN GMBH

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